

Frequently Asked Questions (FAQs)

About Eritaj SOLUTIONS

What is Eritaj SOLUTIONS?

Eritaj SOLUTIONS is a cultural stewardship studio dedicated to preserving, interpreting, and sharing Haiti's cultural and spiritual heritage through education, creative experiences, publications, artwork, consultations, and immersive programs. Our work is rooted in dignity, authenticity, historical accuracy, and respect for the living traditions that continue to shape Haiti and its global diaspora.

What does "Eritaj" mean?

"Eritaj" means heritage. It represents the living memory, knowledge, traditions, values, artistry, and wisdom transmitted from one generation to the next. Everything we create exists to honor, protect, and celebrate that heritage.

Is Eritaj SOLUTIONS a religious organization?

No.

Eritaj SOLUTIONS is an independent educational and cultural studio. While many of our programs respectfully explore Haiti's spiritual traditions—including Haitian Vodou—we do not exist to convert, recruit, or replace anyone's personal beliefs. Our mission is education, preservation, cultural literacy, and meaningful engagement.

Who are your services designed for?

Our services welcome anyone who approaches Haitian culture with curiosity and respect, including:

- Haitians living in Haiti or abroad
- Members of the Haitian diaspora

- Mixed-heritage families
- Researchers and educators
- Artists and creatives
- Travelers seeking authentic cultural experiences
- Individuals exploring their ancestral roots

No prior knowledge is required.

Do I need to know anything about Haitian culture before participating?

Not at all.

Many of our clients begin with little or no knowledge. Every experience is designed to meet you where you are while progressively expanding your understanding.

What makes Eritaj SOLUTIONS different?

We believe heritage deserves excellence.

Rather than reducing Haitian culture to stereotypes or entertainment, we create carefully researched, beautifully designed experiences that combine education, storytelling, artistic direction, historical context, and cultural stewardship.

Every product reflects our commitment to quality over quantity.

Are your services only for Haitians?

No.

Although Haiti remains at the center of our work, our experiences are open to anyone seeking a respectful understanding of Haitian history, spirituality, creativity, and cultural identity.

What languages do you offer?

Depending on the service, content may be available in English, French, Haitian Creole, Spanish, or additional languages as our programs continue to expand.

Choosing Your Experience

Where should I begin?

If this is your first experience with Eritaj SOLUTIONS, we recommend starting with one of our introductory offerings, such as a Rite of Welcome or one of our digital educational experiences.

These provide a strong foundation before exploring retreats, residencies, or more advanced programs.

How do I know which experience is right for me?

Each service is designed for a different stage of the journey.

Our website provides detailed descriptions to help you choose the experience that best aligns with your interests, goals, and availability.

Can I participate entirely online?

Yes.

Many of our educational offerings are fully digital and can be completed from anywhere in the world at your own pace.

Do I have to travel to Haiti?

No.

While some immersive experiences take place in Haiti, many of our products and programs are available internationally through our online platform.

Can I book more than one service?

Absolutely.

Many visitors begin with one experience before returning to explore additional programs, publications, artwork, retreats, or educational offerings.

The Rites of Welcome

What are the Rites of Welcome?

The Rites of Welcome are guided cultural experiences created to introduce participants to Haiti's heritage through thoughtful reflection, conversation, and meaningful engagement.

Each rite offers a welcoming doorway rather than a final destination.

Are the Rites of Welcome religious ceremonies?

No.

The Rites of Welcome are educational and cultural experiences. They encourage reflection, learning, and appreciation without requiring any religious affiliation or belief.

How long does a Rite of Welcome last?

Each Rite of Welcome is approximately thirty minutes unless otherwise indicated.

What can I expect during my session?

Every session is personal, welcoming, and thoughtfully guided.

You will be invited to reflect, ask questions, engage with carefully selected themes, and experience Haiti's heritage through an elevated and respectful approach.

Can I participate from another country?

Yes.

Virtual sessions allow participants from around the world to take part.

Can I purchase a Rite of Welcome as a gift?

Yes.

Many clients choose to offer a Rite of Welcome as a meaningful gift for birthdays, graduations, anniversaries, heritage celebrations, or personal milestones.

Will I receive anything after my session?

Depending on your selected experience, you may receive recommended resources, suggested next steps, or invitations to continue your journey through additional Eritaj SOLUTIONS programs.

Lakou Soukri Retreats

What is Lakou Soukri?

Lakou Soukri is one of Haiti's historic cultural and spiritual centers, carrying forward generations of ancestral knowledge and community traditions.

Our retreats invite participants to engage respectfully with this remarkable living heritage through carefully curated educational experiences.

Are your retreats suitable for beginners?

Yes.

No previous experience is required.

Our retreats are intentionally designed to welcome both newcomers and individuals with previous knowledge.

What is included in the retreat?

Each retreat includes a carefully curated combination of educational sessions, guided experiences, cultural interpretation, reflection, and additional resources depending on the selected program.

Specific inclusions are listed on each retreat page.

What is the difference between the Digital Retreat and the In-Person Retreat?

The Digital Retreat is self-paced and can be completed from anywhere in the world.

The In-Person Retreat offers an immersive experience in Haiti with direct engagement, guided visits, and cultural encounters.

Why are spaces limited?

Our retreats emphasize quality, meaningful interaction, and personalized attention.

Limiting participation helps preserve the integrity of the experience for every guest.

Can I attend alone?

Absolutely.

Many participants travel independently and quickly become part of a welcoming learning environment.

Is transportation included?

Transportation details vary according to the retreat package selected.

Each retreat description clearly outlines what is included before booking.

What should I bring?

After confirming your participation, you will receive a preparation guide including recommended clothing, practical items, travel information, and helpful suggestions.

Are meals included?

Meal arrangements depend on the selected retreat package and are always specified before booking.

Is this cultural tourism?

No.

Our retreats are rooted in cultural stewardship rather than tourism.

Every experience is designed with respect for local communities, living traditions, and ethical engagement.

Will I interact with local communities?

Some experiences include carefully organized community encounters that prioritize mutual respect, consent, and meaningful cultural exchange.

Can I extend my stay?

Depending on availability, participants may be able to extend their visit independently.

Our team can provide general guidance, but separate arrangements remain the responsibility of the participant.

What if I need to cancel?

Cancellation and rescheduling policies are explained during booking and vary according to the type of experience reserved.

We encourage participants to review these policies before confirming their reservation.

Is travel insurance recommended?

Yes.

We strongly recommend comprehensive travel insurance for all in-person experiences.

Will I receive a certificate?

Selected educational programs may include a certificate of participation. When applicable, this information is clearly stated in the program description

What happens after the retreat?

For many participants, the retreat becomes the beginning rather than the end of their journey.

Many choose to continue through our publications, educational programs, residencies, consultations, and future cultural experiences offered by Eritaj SOLUTIONS.